



TechSavvy Solutions

CAPABILITY STATEMENT

Minority-owned technology, education, and youth support services for the public and private sector

COMPANY SNAPSHOT

LEGAL NAME YAHHMEAN Consulting Services LLC

DBA TechSavvy Solutions

FOUNDER Charell Williams

LOCATION Stanwood, WA (Seattle area / Pacific Northwest)

GEOGRAPHY Serving the Pacific Northwest and remote nationwide

CERTIFICATIONS

UEI YS5ZBBQ4FHG5

SAM.gov Registered and active through June 2027

OMWBE WA State Office of Minority & Women's Business Enterprises

MBE Minority Business Enterprise · #M3M0029653

DBE Disadvantaged Business Enterprise · #D3M0029653

SBE Small Business Enterprise · #5000029653

COUNTY King County certified · SCS #5916

Active and current through November 22, 2026.
Certified scope expanded June 2026 to add education support, behavioral health, counseling, and device repair. Verify at diversitycompliance.com.

DIFFERENTIATORS

- Public-sector IT experience from the inside: field technician for the Edmonds School District and computer support specialist for NWESD 189.
- Minority-owned, state-certified (MBE/DBE/SBE/OMWBE) and King County certified.
- One certified partner across technology, education, and youth behavioral health support.
- Certified Peer Support Specialist with lived experience serving youth and families.
- Bilingual delivery in English and Spanish.
- Founder-led and responsive, with international-quality standards.

CAPABILITIES

TechSavvy Solutions is a minority-owned firm that helps schools, nonprofits, small businesses, and community organizations strengthen their technology, keep it working, and better serve the youth and families in their care. We combine technical skill, creativity, and lived experience to design solutions that save time and last. Our state-certified scope spans IT support and device repair, technology and web, STEM/STEAM education, and behavioral health peer support.

IT Support & Device Repair

- Helpdesk and end-user support: workstations, email, accounts, printers, and shared drives.
- Network, Wi-Fi, and AV/IT systems integration, plus new-device deployment and staff onboarding.
- Remote support, on-site service, and pickup-and-return repair across the service area.
- Cellular phone and computer/laptop repair, maintenance, and fleet refurbishment.

Technology & Web

- Custom website design and redesign (mobile-first, SEO-ready, bilingual).
- Business automation, AI tools, and chatbots for lead capture and 24/7 response.
- SEO, local search, and Google Business Profile optimization.

Education & Youth Programs

- Digital literacy and STEM/STEAM workshops: AI, VR/AR, drones, coding, and chess.
- Educational support services and specialized programming for K-12 learners.
- Hands-on instruction teaching youth to repair phones and laptops.

Behavioral Health & Peer Support

- Certified Peer Support Specialist services for youth: active listening, therapeutic engagement, symptom management, documentation, and resource navigation.
- Program guidance for organizations launching peer support, plus connection to social services.
- Telemedicine delivery through secure, real-time audio and video.

PAST PERFORMANCE

- Edmonds School District** — field technician supporting district devices and classroom technology across school sites.
- Northwest Educational Service District (NWESD 189)** — computer support specialist providing regional IT support to districts across Snohomish, Skagit, Island, and Whatcom counties.
- Multi-division corporate website for Realtime Integrated Services Group (RISG).
- Bilingual website and lead-capture build for a Cartagena-based wellness business (Alexand'spa).
- Programmatic SEO website ecosystem spanning services, industries, and cities.
- Youth STEM and chess education programming through Young Minds Chess Foundation (501(c)(3)).
- Youth peer support and mentorship in educational and behavioral health settings.

NAICS CODES

541511	Custom programming, web page design, and custom SEO services
541512	Computer systems & AV/IT integration design; consulting
541519	Other computer related services
541715	Robotics research and development
611420	Computer training
611430	Continuing education and online learning
611699	Chess instruction
611710	Educational support services
621330	Mental health and social-worker offices, centers, and clinics
621999	All other miscellaneous ambulatory health care services
624110	Youth self-help organizations
624190	Counseling services (non-clinical)
711510	Independent artists, performers, and writers
811210	Cellular phone and computer repair and maintenance

CONTACT Charell Williams, Founder

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